



Owners' and Pet(s) Medical Records

Date: _____

Cell Phones:(1) _____

(2) _____

Owners: _____ Home Phone: _____ WorkPhone: _____

Address: _____ City: _____ Zip: _____

Drivers License: _____ (Check By _____) Email: _____

How did you hear about us?: _____

Name of person(s) besides yourself that can be released to: (Pet will not be released to minors)

(1) _____ (2) _____ (ID required for pick-up)

PET(S) INFO:

Pet Name: _____ Species: _____ Breed: _____ Sex: _____

Color: _____ Date of Birth _____ Spayed/Neutered _____

Feeding instructions:

Owners' Food

Owners' Can Food

Heavenly Pet Resort Food

A.M.

A.M.

A.M.

P.M.

P.M.

P.M.

Pet Name: _____ Species: _____ Breed: _____ Sex: _____

Color: _____ Date of Birth _____ Spayed/Neutered _____

Feeding instructions:

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Owners' Can Food

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A.M.

A.M.

A.M.

P.M.

P.M.

P.M.

Emergency Contacts

Owners' Cell Phone Numbers: 1) _____ 2) _____

IT IS OWNER'S RESPONSIBILITY TO UPDATE THEIR EMERGENCY CONTACTS!!!

In case of an emergency, Heavenly Pet Resort will try to contact owners and then emergency contact(s) provided below. If your pet needs to be seen by a vet and your emergency contact cannot pick up your pet, Heavenly Pet Resort will make necessary arrangements to make sure your pet is transported. A \$50an hour transportation fee will be charged to your account. if you can be reached during your vacations, please leave the phone number every time you drop off your pet(s).

NAME TWO EMERGENCY CONTACTS, BESIDE YOURSELF, THAT CAN BE REACHED IN CASE WE CANNOT GET A HOLD OF YOU. PLEASE ONLY WRITE DOWN CONTACTS THAT CAN MAKE FINANCIAL MEDICAL DECISIONS!!!

Contact #1

Name: _____

Cell Number: _____

Work Number: _____

Home Number: _____

Relationship: _____

Contact #2

Name: _____

Cell Number: _____

Work Number: _____

Home Number: _____

Relationship: _____

VETERINARY TO BE CONTACTED IN CASE OF AN EMERGENCY

_____ Phone Number: _____

Address: _____

I, _____, grant Heavenly Pet Resort, Inc. and/or its selected agents full power of decision, if unable to contact owner or emergency contacts. concerning the care of and well being our pet(s). Should any medical emergency arise, it is agree that Heavenly Pet Resort, Inc. Or its selected agents can and will make any needed decisions concerning medical treatment and choice of a license veterinary up to \$_____. Heavenly Pet Resort, Inc will make any effort to contact your primary veterinarian first (only if your vet is located within 12 miles from where your pet is being boarded).

Canine Cough

Infectious Upper Respiratory Diseases In Dogs

Canine infectious tracheobronchitis (canine cough) is a highly infectious upper respiratory disease that is easily passed from dog to dog, much like a cold is passed between children. Canine cough can be caused by a number of different bacteria such as *Bordetella bronchiseptica*, and viruses such as canine parainfluenza.

The disease-causing agents are airborne, spread by exhalations, sneezing or coughing. In the initial phase, a dog will show no signs at all, but will be contagious. This incubation period lasts 5-7 days before he/she shows symptoms of infection.

Symptoms include a dry hacking cough and possibly nasal discharge or sneezing. The cough may last a few days or even several weeks. Since it is a viral infection, there is no treatment, although some veterinarians will prescribe antibiotic for secondary infections or a cough suppressant for excessive coughing. As a self-limiting disease, it will go away in its own time, just like any other cold or flu.

Tracheobronchitis tends to be epidemic — that is to say it can infect an area rapidly—and is seasonal. When an outbreak occurs, generally many dogs in the neighborhood are infected. As the disease limits itself, another outbreak may not occur for months or years.

The disease is frequently referred to as “Kennel Cough.” However a dog can be exposed at the park, grooming shop, walking on the street, or in a veterinary office—any place where other dogs congregate or pass through, and therefore, the more appropriate term is “Canine Cough.”

Your dog’s yearly distemper/parvo vaccine provides protection against some forms of coughing, and most kennels will also require a *Bordetella* vaccine. This is usually given intranasal rather than as an injection, and provides more protection against other viruses that cause coughing. However, there is no vaccine that protects against all forms of pathogens causing Tracheobronchitis, so the possibility exists that even a vaccinated dog can come down with canine cough.

Attention Customers

We are expected to have a very hot, long summer ahead of us. Due to this we are now making it **mandatory** that all owners protect their pet(s) with some type of flea and tick protection. Our office will supply protection for your pet(s), if needed, just ask our receptionist.

The kennel is **NOT RESPONSIBLE** if your pet(s) leave with any fleas or ticks after their stay. Flea Season starts in May and lasts through at least November.



Thank you,
Management Heavenly Pet Resort, Inc.

X _____



Heavenly Pet Resort, Inc. Boarding Contract

This is a contract between HEAVENLY PET RESORT, INC. (hereinafter referred to as "KENNEL") and the individual whose signature appears below (hereinafter referred to as "OWNER").

1. OWNER agrees to pay the rate for boarding in effect on the date pet is checked-into the KENNEL.
2. OWNER further agrees that the pet shall not leave the KENNEL until all charges are paid to KENNEL by OWNER.
3. By signing this contract and leaving pet with KENNEL, OWNER certifies to the accuracy of all information given about said pet.
4. KENNEL and OWNER agree that KENNEL shall exercise reasonable care when rendering services under this contract. It is further agreed by OWNER and KENNEL that KENNEL's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 per pet boarded.
5. OWNER further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the KENNEL.
6. OWNER specifically represents to KENNEL that the pet at no time has been exposed to rabies, parvo, distempered, and/or canine cough during the thirty day (30) period prior to boarding.
7. In the event of delinquency in payment by ten (10) days after the date due, KENNEL shall have, and hereby granted, a lien on the pet for any and all unpaid charges resulting from boarding pet at KENNEL. OWNER hereby agrees that in the event the boarding charges are not paid when due in accordance with this Contract, KENNEL may exercise its lien right without providing any notice. KENNEL shall have full right to immediately sell or dispose of said pet, and the best possible price and terms. If such sale shall not secure a price adequate to pay such costs of board and other charges delinquent plus cost of sale, OWNER shall be liable to KENNEL for the difference. Any and all amounts due to the KENNEL shall incur a charge or ten (10) percent interest per annum until the entire amount is paid in full.
8. Animal abandonment is a violation of the law and anyone who knowingly abandons any animal shall be prosecuted and, if necessary, claims will be filed in court to collect all fees due.
9. OWNER shall be solely responsible for any and all damages that OWNER's pet(s) may cause to itself due to health problems, behavioral problems, (including but not limited to, problems related to biting, fighting, and jumping) or any other type of improper conduct.
10. Due to the extreme unpredictability of pets, OWNER acknowledges that KENNEL, cannot be held liable for any mishaps of extraordinary and/or unusual nature including, but not limited to, biting and self-inflicted injuries.

11. I understand that KENNEL will do its best to ensure the safe return of all items brought in at the time of boarding, but will not be responsible if they are damage, misplaced or lost.
12. KENNEL shall not be responsible for air borne viruses (i.e., canine cough, upper respiratory), skin conditions, stress, or any other veterinary problem that may be either aggravated or acquired by the pet during its boarding. If the pet becomes ill or if the state of the pet's health otherwise requires professional attention, KENNEL, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other required medical attention to the pet, and the expenses thereof shall be paid by OWNER. OWNER, further agrees to pay all costs and charges for special services (including supplies and medications) that are used, requested and/or necessary, and all veterinary costs for the pet during the time said pet is in the care of KENNEL.
13. KENNEL shall not be liable for any failure to perform obligations because of acts God, government controls, judicial orders, government restrictions, government regulations, enemy or hostile governmental action, civil commotion, riots, fire or other casualty, or other causes beyond the reasonable control of KENNEL.
14. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and the judgement upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall award attorneys fees and costs to the prevailing party.
15. Any deletions or additions to this contract shall be initialized by both parties.
16. This Contract contains the entire agreement of the parties. All terms and conditions of this Contract shall be binding to all the heirs, administrators, personal representatives and assigns of OWNER and KENNEL.
17. KENNEL and OWNER agree to be bound to the terms of this contract for any and all subsequent requests for boarding services made by OWNER and/or its agent and provided by KENNEL. Thus, unless a more recent contract is signed by the KENNEL and OWNER, this contract shall be binding on both parties and their agents for all future boarding services.
18. Sunday Pick-up: 11:00 A.M.-12:00 P.M. or 2:00 P.M.-4:00 P.M. (Pet(s) pick-up between 2:00 P.M.-4:00 P.M. will be charged a daycare fee, except if pet(s) is being bathed on that day.)_____Owner's Initial.

Checkout time from Monday through Saturday is 11:00 A.M. Pickups after 11:00 A.M. will be charged a daycare fee, except if pet(s) is being bathed on that day._____Owner's Initial.

I have read the above contract and agree to its terms.

Date:_____

OWNER OR AUTHORIZED AGENT

KENNEL